# Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Premera Blue Cross : PPO 70% Plan 6000

Coverage for: Individual or Family | <u>Plan</u> Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-722-1471 (TTY: 711) or visit us at www.premera.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-800-722-1471 (TTY: 711) to request a copy.

| Important Questions  | Answers  | Why This Matters:  |
|--|--|--|
| What is the overall <u>deductible</u> ?                                  | In-network: \$6,000 Individual /<br>\$12,000 Family. Out-of-network:<br>\$18,000 Individual / \$36,000<br>Family.  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services<br>covered before you meet<br>your <u>deductible?</u> | Yes. Does not apply to <u>Preventive</u><br><u>care, copayments, prescription</u><br><u>drugs</u> and services listed below as<br>"No charge"  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u><br><u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered<br><u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other<br><u>deductibles</u> for specific<br>services?          | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?  | In-network: \$8,000 Individual /<br>\$16,000 Family, Out-of-network:<br>Not Applicable   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit</u> ?                 | <u>Premium</u> , <u>balance-billed</u> charges,<br>penalties for failure to obtain <u>prior</u><br><u>authorization</u> for services, and<br>health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you<br>use a <u>network provider</u> ?              | Yes. See www.premera.com or call 1-800-722-1471 for a list of <u>network</u> providers.  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?               | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common<br>Medical Event   | Services You May Need                               | What You Will PayNetwork ProviderOut-of-Network Provider(You will pay the least)(You will pay the most) |  | Limitations, Exceptions, & Other Important<br>Information   |
|---|---|---|--|---|
|   | Primary care visit to treat<br>an injury or illness | \$40 <u>copay</u> /visit  | 50% coinsurance  | None  |
|   | <u>Specialist</u> visit                             | \$40 <u>copay</u> /visit  | 50% <u>coinsurance</u>   | None  |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic     | Preventive care/screening/<br>immunization          | No charge   | Preventative care: 50%<br>coinsurance<br>Immunization: No charge<br>(under age 18), 50%<br>coinsurance (18 and<br>older) | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.         |
|   | <u>Diagnostic test</u> (x-ray,<br>blood work)       | First \$500 no charge, (shared with imaging), then 30% <u>coinsurance</u>                               | First \$500 no charge,<br>(shared with imaging),<br>then 50% <u>coinsurance</u>  | None  |
| lf you have a test  | Imaging (CT/PET scans,<br>MRIs)                     | First \$500 no charge, (shared<br>with <u>diagnostic tests</u> ), then<br>30% <u>coinsurance</u>        | First \$500 no charge,<br>(shared with <u>diagnostic</u><br><u>tests</u> ), then 50%<br><u>coinsurance</u>               | Prior authorization required for some outpatient imaging tests. Penalty for out-of-network: 50% of allowable charge to \$1,500 per occurrence.                                    |
| If you need drugs to<br>treat your illness or<br>condition              | Generic drugs                                       | \$10 <u>copay</u> /prescription (retail),<br>\$30 <u>copay</u> /prescription (mail)                     | \$10 <u>copay</u> /prescription<br>(retail), not covered (mail)  | Covers up to a 30 day supply (retail), covers<br>up to a 90 day supply (mail). No charge for<br>specific preventive drugs. <u>Prior authorization</u><br>required for some drugs. |
| More information about<br>prescription drug<br>coverage is available at | Preferred brand drugs                               | \$50 <u>copay</u> /prescription (retail),<br>\$150 <u>copay</u> /prescription (mail)                    | \$50 <u>copay</u> /prescription<br>(retail), not covered (mail)  | Covers up to a 30 day supply (retail), covers<br>up to a 90 day supply (mail). <u>Prior</u><br><u>authorization</u> required for some drugs.                                      |
| https://www.premera.co  | Non-preferred brand drugs                           | \$80 <u>copay</u> /prescription (retail),<br>\$240 <u>copay</u> /prescription (mail)                    | \$80 <u>copav</u> /prescription<br>(retail), not covered (mail)  | Covers up to a 30 day supply (retail), covers<br>up to a 90 day supply (mail). <u>Prior</u><br><u>authorization</u> required for some drugs.                                      |
| m/documents/052147_2<br>024.pdf   | Specialty drugs                                     | \$250 <u>copay</u> /prescription  | Not covered  | Covers up to a 30 day supply. Only covered at specific contracted specialty pharmacies. <u>Prior authorization</u> required for some drugs.                                       |
| lf you have outpatient surgery  | Facility fee (e.g.,<br>ambulatory surgery center)   | 30% coinsurance   | 50% coinsurance  | Prior authorization required for some services.<br>Penalty for out-of-network: 50% of allowable<br>charge to \$1,500 per occurrence.  |

| Common                                   |  | What You Will Pay   |  | Limitations, Exceptions, & Other Important  |  |
|--|--|---|--|---|--|
| Medical Event                            | Services You May Need                        | <u>Network Provider</u><br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)   | Information   |  |
|  | Physician/surgeon fees                       | 30% coinsurance   | 50% coinsurance  | None  |  |
|  | Emergency room care                          | \$200 <u>copay</u> /visit + 30%<br><u>coinsurance</u>   | \$200 <u>copay</u> /visit + 30%<br><u>coinsurance</u>  | Emergency room <u>copay</u> waived if admitted to hospital.   |  |
| If you need immediate                    | Emergency medical<br>transportation          | 30% coinsurance   | 30% coinsurance  | None  |  |
| medical attention                        | <u>Urgent care</u>                           | Hospital-based: \$200<br><u>copay</u> /visit + 30% <u>coinsurance</u><br>Freestanding center: \$40<br><u>copay</u> /visit | Hospital-based: \$200<br><u>copay</u> /visit + 30%<br><u>coinsurance</u><br>Freestanding center: 50%<br><u>coinsurance</u> | None  |  |
| lf you have a hospital<br>stay           | · (OOff)                                     |   | 50% <u>coinsurance</u>   | Prior authorization required for all planned inpatient stays. Penalty for out-of-network: 50% of allowable charge to \$1,500 per stay.  |  |
|  | Physician/surgeon fees                       | 30% coinsurance   | 50% coinsurance  | None  |  |
| lf you need mental<br>health, behavioral | Outpatient services                          | Office Visit: \$40 <u>copay</u> /visit<br>Facility: 30% <u>coinsurance</u>  | 50% coinsurance  | None  |  |
| health, or substance<br>abuse services   | Inpatient services                           | 30% coinsurance   | 50% <u>coinsurance</u>   | Prior authorization required for all planned inpatient stays. Penalty for out-of-network: 50% of allowable charge to \$1,500 per stay.  |  |
|  | Office visits                                | 30% <u>coinsurance</u>  | 50% <u>coinsurance</u>   | <u>Cost sharing</u> does not apply for <u>preventive</u><br><u>services</u> . Depending on the type of services, a<br><u>coinsurance</u> may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (such as, ultrasound). |  |
| lf you are pregnant                      | Childbirth/delivery<br>professional services | 30% coinsurance   | 50% coinsurance  | <u>Cost sharing</u> does not apply for <u>preventive</u><br><u>services</u> . Depending on the type of services, a<br><u>coinsurance</u> may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (such as, ultrasound). |  |
|  | Childbirth/delivery facility services        | 30% <u>coinsurance</u>  | 50% <u>coinsurance</u>   | <u>Cost sharing</u> does not apply for <u>preventive</u><br><u>services</u> . Depending on the type of services, a<br><u>coinsurance</u> may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (such as, ultrasound). |  |

| Common  |                                     | What You Will Pay   |                         | Limitations, Exceptions, & Other Important  |  |
|---|-------------------------------------|---|-------------------------|---|--|
| Medical Event   | Services You May Need               | Network Provider  | Out-of-Network Provider | Information   |  |
|   |                                     | (You will pay the least)  | (You will pay the most) |   |  |
|   | Home health care                    | 30% coinsurance   | 50% coinsurance         | Limited to 130 visits per calendar year   |  |
|   | Rehabilitation services             | Outpatient: \$40 <u>copay</u> /visit<br>Inpatient: 30% <u>coinsurance</u> | 50% <u>coinsurance</u>  | Limited to 25 outpatient visits per calendar<br>year, limited to 30 inpatient days per calendar<br>year. Includes physical therapy, speech<br>therapy, and occupational therapy.<br><u>Prior authorization</u> required for all planned<br>inpatient stays. Penalty for out-of-network:<br>50% of allowable charge to \$1,500 per stay. |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Habilitation services               | Outpatient: \$40 <u>copay</u> /visit<br>Inpatient: 30% <u>coinsurance</u> | 50% <u>coinsurance</u>  | Limited to 25 outpatient visits per calendar<br>year, limited to 30 inpatient days per calendar<br>year. Includes physical therapy, speech<br>therapy, and occupational therapy.<br><u>Prior authorization</u> required for all planned<br>inpatient stays. Penalty for out-of-network:<br>50% of allowable charge to \$1,500 per stay. |  |
|   | Skilled nursing care                | 30% coinsurance   | 50% <u>coinsurance</u>  | Limited to 90 days per calendar year. <u>Prior</u><br><u>authorization</u> required for all planned inpatient<br>stays. Penalty for out-of-network: 50% of<br>allowable charge to \$1,500 per stay.   |  |
|   | <u>Durable medical</u><br>equipment | 30% coinsurance   | 50% <u>coinsurance</u>  | Prior authorization required to buy some<br>medical equipment. Penalty for out-of-network:<br>50% of allowable charge to \$1,500 per<br>occurrence.   |  |
|   | Hospice services                    | 30% coinsurance   | 50% coinsurance         | Limited to 240 respite hours, limited to 30 inpatient days - 6 month overall lifetime benefit limit, except when approved otherwise.  |  |
| If your child needs   | Children's eye exam                 | Not covered   | Not covered             | None  |  |
| dental or eye care  | Children's glasses                  | Not covered   | Not covered             | None  |  |
| dental of eye cale  | Children's dental check-up          | Not covered   | Not covered             | None  |  |

## Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |   |  |
|--|---|---|--|
| Bariatric surgery  | <ul> <li>Infertility treatment</li> </ul> | <ul> <li>Private-duty nursing</li> </ul>                          |  |
| Cosmetic surgery   | Long-term care                            | <ul> <li>Routine eye care (Adult)</li> </ul>                      |  |
| Dental care (Adult)  |   | Weight loss programs  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                     |   |   |  |
| Acupuncture  | Foot care                                 | <ul> <li>Non-emergency care when traveling outside the</li> </ul> |  |
| Chiropractic care or other spinal manipulations  | Hearing aids                              | U.S.  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: for ERISA <u>plans</u>, contact the Department of Labor's Employee Benefit's Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. For governmental <u>plans</u>, contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. For church <u>plans</u> and all other <u>plans</u>, call 1-800-562-6900 for the state insurance department, or the insurer at 1-800-722-1471 or TTY 711. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your <u>plan</u> at 1-800-722-1471 or TTY 711, or the state insurance department at 1-800-562-6900, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-722-1471. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-722-1471. Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-722-1471. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-722-1471.

----To see examples of how this plan might cover costs for a sample medical situation, see the next section.--



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Ba               | by            |
|----------------------------------|---------------|
| (9 months of in-network pre-nata | al care and a |
| hospital delivery)               |               |
|                                  |               |

| The <u>plan's</u> overall <u>deductible</u> | \$6,000 |
|---|---------|
| Specialist copay                            | \$40    |
| Hospital (facility) coinsurance             | 30%     |
| Other <u>coinsurance</u>                    | 30%     |

This EXAMPLE event includes services like: <u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

|    | Total Example Cost             | \$12,700 |
|----|--------------------------------|----------|
| Ir | n this example, Peg would pay: |          |
|    | <u>Cost Sharing</u>            |          |
|    | <u>Deductibles</u>             | \$6,000  |
|    | <u>Copayments</u>              | \$0      |
|    | <u>Coinsurance</u>             | \$1,500  |
|    | What isn't covered             |          |

\$60

\$7,560

Limits or exclusions

The total Peg would pay is

| Managing Joe's type 2 Diabetes                |
|---|
| (a year of routine in-network care of a well- |
| controlled condition)                         |

| The plan's overall deductible   | \$6,000 |
|---------------------------------|---------|
| Specialist copay                | \$40    |
| Hospital (facility) coinsurance | 30%     |
| Other coinsurance               | 30%     |

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

|    | Total Example Cost             | \$5,600 |
|----|--------------------------------|---------|
| Ir | n this example, Joe would pay: |         |
|    | <u>Cost Sharing</u>            |         |
|    | Deductibles                    | \$30    |
|    | <u>Copayments</u>              | \$1,700 |
|    | Coinsurance                    | \$0     |
|    |                                |         |

 What isn't covered
 \$20

 Limits or exclusions
 \$20

 The total Joe would pay is
 \$1,750

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible   | \$6,000 |
|---------------------------------|---------|
| Specialist copay                | \$40    |
| Hospital (facility) coinsurance | 30%     |
| Other <u>coinsurance</u>        | 30%     |

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost  | \$2,800 |
|---------------------|---------|
| I Utal Example COSt | φ2,000  |

# In this example, Mia would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$2,000 |  |
| <u>Copayments</u>          | \$400   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$0     |  |
| The total Mia would pay is | \$2,400 |  |

## Discrimination is Against the Law

Premera Blue Cross (Premera) complies with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. Premera does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. Premera provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Premera provides free language services to people whose primary language is not English, such as gualified interpreters and information written in other languages. If you need these services, contact the Civil Rights Coordinator. If you believe that Premera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with: Civil Rights Coordinator - Complaints and Appeals, PO Box 91102, Seattle, WA 98111, Toll free: 855-332-4535, Fax: 425-918-5592. TTY: 711, Email AppealsDepartmentInguiries@Premera.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. You can also file a civil rights complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint Portal available at https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status, or by phone at 800-562-6900, 360-586-0241 (TDD). Complaint forms are available at https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx.

## Language Assistance

<u>ATENCIÓN</u>: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-722-1471 (TTY: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 800-722-1471 (TTY: 711)。 <u>CHÚÝ</u>: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-722-1471 (TTY: 711). <u>주의</u>: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-722-1471 (TTY: 711) 번으로 전화해 주십시오. <u>BHИМАНИЕ</u>: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-722-1471 (телетайп: 711). <u>PAUNAWA</u>: Киng nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Титаwag sa 800-722-1471 (TTY: 711). <u>УВАГА!</u> Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки.

Телефонуйте за номером 800-722-1471 (телетайп: 711).

<u>[[பயੱಕ್ಷ</u>: பើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្លួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 800-722-1471 (TTY: 711)។ <u>注意事項</u>: 日本語を話される場合、無料の言語支援をご利用いただけます。800-722-1471 (TTY:711) まで、お電話にてご連絡ください。 <u>ማስታወሻ:</u> የሚናንፉት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 800-722-1471 (መስማት ለተሳናቸው: 711). <u>XIYYEEFFANNAA</u>: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 800-722-1471 (TTY: 711).

<u>ملحوظة:</u> إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1471-802-980 (رقم هاتف الصم والبكم: 711). <u>पिਆਨ ਦਿਉ</u>: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 800-722-1471 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ। <u>ACHTUNG</u>: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-722-1471 (TTY: 711). <u>ਪਿਨਕੁਹਾਹ</u>: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລຶການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມືພ້ອມໃຫ້ທ່ານ. ໂທຣ 800-722-1471 (TTY: 711). <u>ATANSYON</u>: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 800-722-1471 (TTY: 711).

<u>ATTENTION</u>: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-722-1471 (ATS : 711). <u>UWAGA</u>: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-722-1471 (TTY: 711). ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 800-722-1471 (TTY: 711).

. <u>ATTENZIONE</u>: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-722-1471 (TTY: 711). **توجه:** اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) (TTY: 711 تماس بگیرید.